

E-MAIL DISCUSSION

STUDENT A's QUESTIONS (Do not show these to student B)

- 1) What springs to mind when you hear the word 'e-mail'?
- 2) How important is e-mail to you?
- 3) Do you prefer writing e-mail or real letters with a pen and paper?
- 4) Are you always polite in e-mails and start with "Dear" and end with a closing salutation like "Best wishes", or "Yours sincerely"?
- 5) How much time do you spend reading and writing e-mails?
- 6) Do you think e-mails are fun?
- 7) Do you ever receive spam mail? What do you do with it?
- 8) Have you ever pressed 'send' and then wish you hadn't?
- 9) Are you good at replying quickly to e-mails?
- 10) How many mails are there in your InBox?

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STUDENT B's QUESTIONS (Do not show these to student A)

- 1) How many different e-mail accounts do you have / need?
- 2) Which e-mail provider do you use (Hotmail, Gmail, Yahoo..)? Are you happy with the service?
- 3) Do you prefer e-mail via your mobile phone or a computer?
- 4) Do you think e-mail can be dangerous?
- 5) When was the last time an e-mail made you very happy or excited about something?
- 6) What new functions would you like to see with e-mail?
- 7) Are you worried that governments or criminals can read your mail?
- 8) Have you ever waited, and waited, and waited and waited for an e-mail to arrive? How many times did you check?
- 9) If you could secretly have access to someone else's e-mail account, who would it be and why?
- 10) What will replace e-mail in the future?

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